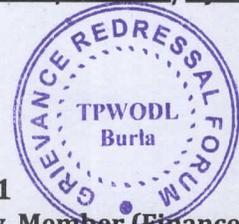


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: Ranjan Kumar Naik, President, S.K Dora (Co-opted Member) and S.Tripathy, Member (Finance)



Ref: GRF/Burla/Div/JED/ (Final Order)/ 39 (4)

Date: 19/02/2026

Present:
Sri Ranjan Kumar Naik, President
Sri S.K Dora (Co-opted Member)
Sri S.Tripathy Member(Finance)

1	Case No.	BRL/04/2026			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Bhaktabandhu Kansari C/o-Antaryami Kansari At/Po- Chandanimal, Via-Kuchinda, Dist-Sambalpur.	4132-1108-0586	9937372810	
3	Respondent/s	SDO (Elect) Kuchinda, TPWODL Jharsuguda,	Division J.E.D, TPWODL, Jharsuguda		
4	Date of Application	07.01.2026			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	07.01.2026			
9	Date of Order	19/02/2026			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

President
 Grievance Redressal Forum
 TPWODL Burla - 768017

Place of Camp: SDO Office, Kuchinda, TPWODL, Jharsuguda

Appeared

For the Complainant- Bhaktabandhu Kansari

Represented by Antaryami Kansari

For the Respondent - SDO(Elect.) Kuchinda, TPWODL, Jharsuguda.

GRF Case No- BRL/04/2026

Bhaktabandhu Kansari

C/o-Antaryami Kansari

At/Po- Chandanimal,

Via-Kuchinda,

Dist-Sambalpur.

Consumer No-4132-1108-0586

VRS

SDO(Elect.) Kuchinda, TPWODL, Jharsuguda.

COMPLAINANT



OPPOSITE PARTY

GIST OF THE CASE

Sri Antaryami Kansari on behalf of Bhaktabandhu Kansari appeared in the Camp Court hearing held at SDO Office, Kuchinda, Jharsuguda on Dt. 07.01.2026. The complainant submitted during course of hearing in brief as follows:

- 1) That abnormal bills may be revised, which enables consumer to pay the arrear dues.

Previous Complain, if any: Not Available

SUBMISSION OF OPPOSITE PARTY

The opposite party has not submitted any relevant documents except Physical Verification Report on 11.02.2026 in this case.

OBSERVATION

The case is pursued with all documents available on record and merit of the case. The complainant is an existing consumer of electricity under the operational area of TPWODL bearing consumer No 4132-1108-0586, having CD-1KW under LT- Domestic category, coming under ESO-I, Kuchinda & initial power supply effected on 11.07.2016. On scrutinizing the records in detail, the Forum observed the following facts which are envisaged here under that,

- 1) The date of initial power supply is 11/07/2016 with installed meter no. "WCS17660".
- 2) Actual/provisional bills were served from date of power supply to December-2022 with some accumulated reading bill. From January-2021 to November-2021, only provisional bills were served without provisional adjustment.
- 3) A meter having sl. no. "WHL025295" was installed on 01/10/2021 and actual bills are being served till date.
- 4) The provisional and accumulated reading bills from 07/2016 to 12/2020, were already re-casted and sundry of Rs 7711.35 was credited on 08/04/2025. No further revision is required.

Hence, the case is hereby dismissed.

Accordingly, the case is disposed of.

S.K. Dora

(Co-Opted Member)
Co-opted Member

Grievance Redressal Forum

TPWODL, Burla - 768017

Final Order(GRF Case No. BRL/04/2026)

S. Tripathy

Member (Finance)
Member

Grievance Redressal Forum

TPWODL, Burla - 768017

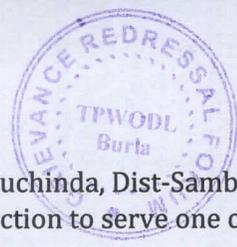
Page 2 of 3

Ranjan Kumar Naik

(President)
President

Grievance Redressal Forum

TPWODL, Burla - 768017



Copy to: -

1. Bhaktabandhu Kansari, C/o-Antaryami Kansari, At/Po- Chandanimal, Via-Kuchinda, Dist-Sambalpur.
2. Sub-Divisional Officer (Elect.) Kuchinda, TPWODL, Jharsuguda with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forum."

This Order can be accessed at TPWODL Website → tpwesternodisha.com → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/03/2026)